



## Check out the Internet with Suffolk Public Library's Mobile Hotspot Lending Program!

### Checkout Period:

- 21 days

### Renewals:

- Renew up to three (3) times if no one else is waiting

### Holds:

- Place a hold online, at the library or by calling the library at 757-514-7323.

### Limits:

- One Mobile Hotspot per household at a time.
- Coverage depends on the Verizon network so location of the Mobile Hotspot and congestion of the network may affect user experience.
- Connect up to 10 devices to the Mobile Hotspot.

## General Guidelines

- Mobile Hotspots are available for checkout by those 18 years of age or older with a valid Suffolk Public Library card in good standing.
- Mobile Hotspots must be returned to any Suffolk Public Library location, including the Library2Go.
- Overdue Mobile Hotspots will be disabled after 72 hours if the Mobile Hotspot is not renewed or returned to the library.
- Use of the Mobile Hotspot is subject to the Terms of the Suffolk Public Library Technology Use Policy.
- Parents/guardians are responsible for the use of the Mobile Hotspot by minors.
- Mobile Hotspots are not filtered, and it is the user's responsibility to use the device in a responsible manner, consistent with the educational and informational purpose for which it is provided, and not for any unauthorized, unethical, or illegal purposes.
- Any attempt to alter data or the configuration of the Mobile Hotspot is strictly prohibited and may be considered an act of vandalism and subject to full replacement cost value.
- The library reserves the right to rescind privileges for the checkout of items if these guidelines are not followed.

## Disclaimer

- The City of Suffolk (Suffolk Public Library) is not responsible for personal information shared over the Internet or for information and websites accessed using the device, or for any misuse, harm or any other result due to the use of the Mobile Hotspot.

## Fees

- Mobile Hotspots are completely free to borrow!
- Replacement charges will be incurred if the Mobile Hotspot is lost or damaged.  
\$30 replacement fee for Mobile Hotspot  
\$5 replacement fee for charger/packaging
- Mobile Hotspots are considered lost at 30 days overdue, and the user will be billed for the replacement fee.
- After being billed, the user may return the Mobile Hotspot in good, working condition within 30 days and all fees will be waived.
- At 60 days overdue, the user's account will be submitted for Legal Collections, following the library's Circulation Policy.

**By checking out a Mobile Hotspot,  
you agree to the terms and conditions outlined above.**