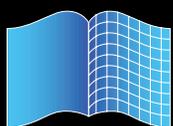


# ANNUAL

2024-2025 FISCAL YEAR

# IMPACT

# REPORT



**SUFFOLK**  
PUBLIC LIBRARY

[SUFFOLKPUBLICLIBRARY.COM](http://SUFFOLKPUBLICLIBRARY.COM)

757-514-7323

A black and white photograph of a person wearing a beanie and glasses, reaching up to a high shelf in a library. The person is wearing a backpack. The background shows rows of bookshelves filled with books. The image is overlaid with a blue gradient at the top and two white-bordered text boxes.

# VISION

## STATEMENT

---

Suffolk Public Library is a **hub for community connection** and a **spark for change**.

# MISSION

## STATEMENT

---

Connect individuals to **experiences, information, and resources** to prioritize equitable access to opportunities, and serve the **unique needs of a diverse community**.

# TABLE OF CONTENTS

<b>2</b>	<b>LEADERSHIP</b>
<b>3</b>	<b>STATS-AT-A-GLANCE</b>
<b>4</b>	<b>STAFF ACHIEVEMENTS</b>
<b>6</b>	<b>COMMUNITY ENGAGEMENT</b>
<b>9</b>	<b>COMMUNITY LEARNING</b>
<b>12</b>	<b>ADDITIONAL RESOURCES</b>
<b>14</b>	<b>FRIENDS OF THE LIBRARY</b>
<b>15</b>	<b>LOCATIONS &amp; INFO</b>
<b>16</b>	<b>LIBRARY ADVENTURES</b>

# LEADERSHIP



**Clint S. Rudy**

*Director of Libraries*



**Minerva Hernandez Garcia**

*Assistant Director of Libraries*



**Deborah Owen**

*Community Learning Manager*



**Keirstin Winslow**

*Library Experience Manager*



**Kyle Binaxas**

*Technology and Content  
Strategy Manager*



**Megan Mulvey**

*Community Engagement Manager*

# LIBRARY ADVISORY BOARD

*From left to right:*

**Jeffrey Benton**

**Kimberly Ellis**

**Nancy Creekmore**, *Vice President*

**H. Lee Cross IV**

**Jeanette Akujuobi**

**Sharon Slate**

**Tracey Hamilton**

**Sean Bilby**, *President*



# STATS-AT-A-GLANCE



**347,014**  
CHECKOUTS OF  
PRINT ITEMS



**18,707**  
COMPUTER HOURS

---

**23,034**  
COMPUTER USERS



**141,956**  
LIBRARY VISITS



**7,442**  
NEW LIBRARY USERS



**17,305**  
EVENT ATTENDEES  
*BOTH IN-PERSON AND VIRTUAL*

## E-BOOKS & MORE



**39,745** Checkouts  
**842** New Users  
**5185** Active Users



**63,403** Checkouts  
**3,813** New Users  
**11,708** Active Users

## FINANCE RECAP

### 2024-25 FISCAL YEAR

*July 1, 2024 through June 30, 2025*



**2024 - 25 Adopted Budget**  
**\$4,690,293**

**Per Capita**  
**\$49.70**

# STAFF ACHIEVEMENTS

## STAFF ACHIEVEMENTS



Clint S. Rudy

• **Clint S. Rudy** was Vice-President and chosen as President-Elect by the Virginia Public Library Directors Association 2024 (accepted duties March 2025).

• **Diamond Chavis-Waller and Jane Gagne** were selected as part of 2024 cohort for Virginia Library Leadership Academy.



Diamond Chavis-Waller

• **Jane Gagne** attended the Regional Library Leadership Summit on September 17, 2024 at Operation Smile in conjunction with Chesapeake Public Library and Virginia Beach Public Library.

• **Jane Gagne** was accepted into the 2024-2026 Association of Rural and Small Libraries Leadership Academy, which included an international cohort with a competitive application process.



Jane Gagne

• **Jane Gagne and Jeremy Hanes** participated in New Member Roundtable Mentorship program through the Virginia Library Association as mentees in 2024, then signed up as mentors for 2025.

• **Amanda Hayes and Jane Gagne** were awarded grants to attend the IMLS forum "Libraries Advancing Community Learning to Reduce Substance Abuse" at Kansas City Public Library on May 15-16, 2025.



Jeremy Hanes

• **Jane Gagne** served on the Association for Rural and Small Libraries Advocacy Committee, VLA Intellectual Freedom Committee, and as a liaison with the VLA Council for Law 4 Librarians.



Amanda Hayes

• **Jane Gagne** presented at Chesapeake Public Library's All Staff Training Day on Collaboration Skills and Practice with Clenise Platt from Virginia Beach Public Library on March 7, 2025.

## STAFF PRESENTATIONS

### Virginia Library Association (VLA) 2024 Presentations & Workshops

• **Kyle Binaxas, Keirstin Winslow, Diamond Chavis-Waller, Kelvin Ellis**  
*We Outchea!: A Conversation for Us by Us*



October 17, 2024

Scan QR or View Online at [2024vllibraratory.sched.com/event/1emX3/we-outchea-a-conversation-for-us-by-us](https://2024vllibraratory.sched.com/event/1emX3/we-outchea-a-conversation-for-us-by-us)



• **Jane Gagne**  
*Innovating Across City Lines: How Three Distinct City Library Systems Work Together for Staff Development*



October 18, 2024

Scan QR or View Online at [2024vllibraratory.sched.com/event/1emX9/innovating-across-city-lines-how-three-distinct-city-library-systems-work-together-for-staff-development](https://2024vllibraratory.sched.com/event/1emX9/innovating-across-city-lines-how-three-distinct-city-library-systems-work-together-for-staff-development)

• **Jeremy Hanes**  
*Connecting Experiences, Year One: Rebuilding a VLA Mentorship Program*



October 18, 2024

Scan QR or View Online at [2024vllibraratory.sched.com/event/1emVM/connecting-experiences-year-one-rebuilding-a-vla-mentorship-program](https://2024vllibraratory.sched.com/event/1emVM/connecting-experiences-year-one-rebuilding-a-vla-mentorship-program)

• **Clint Rudy**  
*Asking the Right Questions and Getting to Yes!: Transforming the Virginia Library Leadership Academy*



October 17, 2024

Scan QR or View Online at [2024vllibraratory.sched.com/event/1emX0/asking-the-right-questions-and-getting-to-yes-transforming-the-virginia-library-leadership-academy-valla](https://2024vllibraratory.sched.com/event/1emX0/asking-the-right-questions-and-getting-to-yes-transforming-the-virginia-library-leadership-academy-valla)

• **Maura Zurfluh**  
*Out of the Blue Sky: Executing Large Events*



October 17, 2024

Scan QR or View Online at [2024vllibraratory.sched.com/event/1es5z/out-of-the-blue-sky-executing-large-events](https://2024vllibraratory.sched.com/event/1es5z/out-of-the-blue-sky-executing-large-events)



## OTHER PRESENTATIONS

• **Jane Gagne**  
*Collaborating Across City Lines*

2025 Southeast Collaborative Library Conference, March 11 – 13, 2025

## AWARDS & RECOGNITION

- **Amanda Hayes**  
**Up and Comer Award**

Virginia Library Association, October 17, 2024  
in Norfolk, VA  
Scan QR or View Online at  
[www.vla.org/vla-2024-award-winners](http://www.vla.org/vla-2024-award-winners)



- **Minerva Hernandez Garcia and Community Learning Department**  
**Public Library Innovator Award**

Virginia Library Association,  
October 17, 2024 in Norfolk, VA  
Scan QR or View Online at [www.vla.org/vla-2024-award-winners](http://www.vla.org/vla-2024-award-winners)



- **Tamra Bagley**  
**Pattie Johnston Outreach Award**

Association of Bookmobile  
and Outreach Services,  
October 16, 2024 in  
Indianapolis, IN



## GRANTS



Two major grants to fund project  
**SPL For All:**  
**Accessibility and Outreach**

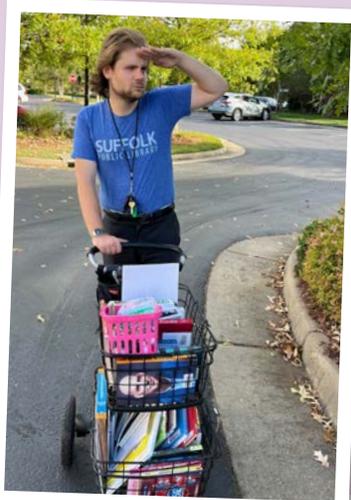
- **\$32,384** contribution by the Blocker Foundation
- **\$25,000** contribution by the Obici Healthcare Foundation

**Total: \$57,384**

# COMMUNITY ENGAGEMENT

## CONNECTING WITH OUR NEIGHBORS

Our Community Engagement team brings outreach services that are personalized and accessible to the community to reduce gaps in access and increase community connections.



### CURRENT OUTREACH SERVICES:

- **Library2Go:** Library on wheels that provides neighborhoods with consistent access to high-interest books, Tech2Go and other essential library resources in a playful environment.
- **Neighborhood Walks:** Visits on foot to local communities. Library staff walk through a variety of neighborhoods ready to answer questions about library services and upcoming events, and bring a few books along!
- **Pop-Up Library:** Experiences outside of library locations tailored to match the needs and interests of intended customers
- **Deposit Collection Delivery:** Library materials curated and delivered to partnering organizations like early childhood centers and care facilities
- **SPL Delivers:** SPL Delivers is a no-contact home delivery service that provides materials to homebound City of Suffolk residents. Home delivery is available to anyone who is homebound, whether temporarily or permanently regardless of age.



Scan the QR code to learn more or visit [suffolkpubliclibrary.com/362/SPL-Delivers](http://suffolkpubliclibrary.com/362/SPL-Delivers)

### PARTNER HIGHLIGHTS

- **Library Card Registration Drives:** Hosted in winter with Suffolk Public Schools (Early Start Classes, New Teacher Orientation) and Correctional Facilities (Indian Creek Correctional Center, St. Brides Correctional Center)
- **Senior Blast:** Weekly Pop-Up Library visits in May to sites including The Villas at Reid Landing, William H. Plummer Plaza, Commons at Centerbrooke, Magnolia Gardens and the Arbors at Shoulders Hill to share information about SPL Delivers home delivery services



- **Community Partner Mixers:** Hosted in October 2024 and March 2025 at Morgan Memorial Library to connect organizations with shared goals

25 Organizations Represented

- **Community Resource Patio:**

~2300 Average Monthly Visits

(Fridge, Pantry, Hygiene Hutch, Little Library) Launched in partnership with ForKids to increase the accessibility of resources addressing basic needs. Library locations are drop sites for community donations and have been collecting 100 pounds of resources per month on average

- **Blood Pressure Cuffs:** In partnership with the American Heart Association, we added 15 blood pressure cuffs to the library's collection and installed a blood pressure monitoring station at Morgan Memorial Library.

15 Blood Pressure Kits Added



~150 Average Monthly Packets

• **Seed Library:** Launched at the North Suffolk Library in partnership with Suffolk Master Gardeners

• **2024 Mess Hall:** Presenters: 4-H, WHRO, Suffolk Fire and Rescue, Lamp Light Farms, Suffolk Master Gardeners, Keep Suffolk Beautiful, Norfolk Zoo



# COMMUNITY ENGAGEMENT



## LIBRARY NEIGHBORHOOD STOP PARTNERS:

- Suffolk Police Department
- Suffolk Commonwealth Attorney's Office
- WHRO
- Suffolk Public Schools



**638**  
**SENIOR2GO**  
**KITS**  
distributed

**4,002**  
**AFTERNOON**  
**SNACKS**  
distributed at Morgan  
Memorial Library



**170**  
**OUTREACH EVENTS**



**7,021**  
**ATTENDEES**



**668**  
**FREE LUNCHES**

distributed for  
Mess Hall 2024



**2,450**  
**FREE BOOKS**

distributed via Little Libraries  
and Outreach



## COMMITTEES WE SERVE ON:

- Western Tidewater Reentry Council
- Program Coordinating Committee with Suffolk Redevelopment and Housing Authority

## ROUTINE OUTREACH VISIT SITES:

- Suffolk Workforce Development Center
- East Suffolk Recreation Center (Active Seniors Program)
- Library2Go Neighborhood visits to: Hoffer Apartments, Colander Bishop Apartments, Autumn Ridge Apartments II, White Marsh Pointe, Wilson Pines Apartments

# COMMUNITY ENGAGEMENT



Early  
Childhood  
Development  
Commission

The ECDC mission is to ensure that every child in the City of Suffolk develops to his/her fullest potential socially, physically, emotionally, and cognitively. We believe communities are stronger when families get the support they need.

## ECDC PROGRAM HIGHLIGHTS

- Dolly Parton's Imagination Library
- Paint and Sippy Cups
- Preschool Gym Time
- A Storytime Adventure in the Park
- Little Humans Big Feelings
- City-wide Children's Festival
- 1000 Books Before Kindergarten



## READING CHALLENGES

<b>SUMMER:</b> 629 REGISTRATIONS 28,859 BOOKS READ	<b>WINTER:</b> 318 REGISTRATIONS 6,636 BOOKS READ
--	---



## LEARNING THROUGH FUN

Our Community Learning team offers classes and events that provide the community with learning opportunities that are inclusive of all ages, abilities, and content. Classes and events were offered in a variety of ways inside the libraries, virtually, and in an outreach capacity. The goal of the team is to provide free access to quality classes, events, and experiences to limit barriers and bring fun and learning to Suffolk.



Over **100** attended the **Lunar New Year** traditional Lion Dance performance by Jow Ga Kung Fu of Virginia Beach.

## PROGRAM HIGHLIGHTS

The Third Annual **Shelf Bound Sound** highlighted emerging performing artists from Southeastern Virginia and welcomed **111** new music fans, garnering local media attention from ABC 13 News Now.



# COMMUNITY LEARNING

## PROGRAM HIGHLIGHTS



Over **164** joined us to celebrate **Bluey** with games, activities, crafts, and a special visitor!



During **Black History Month** we offered **10 opportunities** to gather, including Harlem Nights with over 100 in attendance.



Over **225** attended our **Noon Year's Eve** celebrations.



**Juneteenth** was a relaxed community event with over **30**.



The North Suffolk Library was transformed into a summer garden for over **150** during the July **Family Dance and Adaptive Prom**.



**435** students participated in our largest **Battle of the Books** yet, celebrating literacy and teamwork in reading 5 books together and attending 3 virtual author visits.

## PROGRAM HIGHLIGHTS



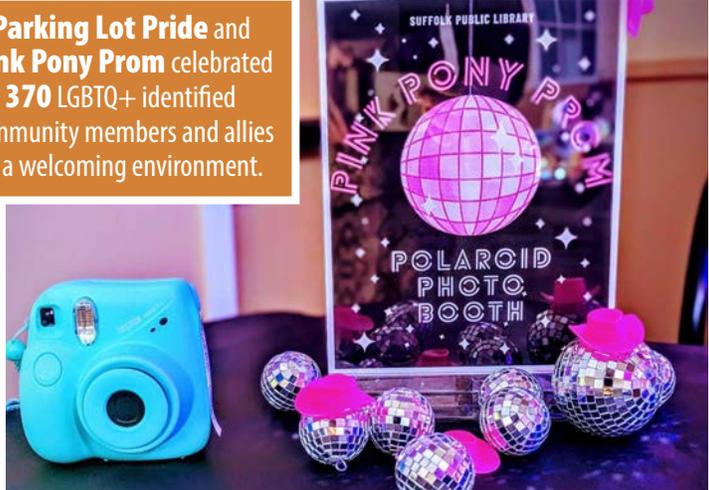
**Teen Lock-In** provided a space for **21** teens to connect over shared interests, from books to music to video games.



We toured the world and its cultures through food with programs for families such as **Dinner and a Story** and **Spice of the Month** and **Sips and Sounds** for adults.



**Parking Lot Pride** and **Pink Pony Prom** celebrated **370** LGBTQ+ identified community members and allies in a welcoming environment.



**Hundreds** gathered for **Iconicon** with cosplay, games, crafts, and more!



We celebrated Suffolk's 50th Anniversary through several programs culminating in a 1974 Suffolk themed **Amazing Peanut Chase** with over **100** people participating.



# ADDITIONAL RESOURCES

## LIBRARY OF THINGS

Suffolk Public Library maintains a collection of unique items available for cardholders to check out.

Included in Suffolk Public Library's Library of Things are:

- **Adventure2Go Kits:** Themed adventures-in-a-bag for kids
- **BookClub2Go Kits:** Supplies for hosting your own book club including 6-10 copies of the same book along with discussion questions and a book sign-out sheet
- **Cake Pan Collection:** Cake pans of a variety of themed and seasonal designs, the most popular being the Dragon pan
- **Crocheting & Knitting Kits:** A way to learn how to crochet or knit with yarn and needles included
- **Litter Cleanup Kits:** Everything you need to easily organize your own litter walk including litter grabbers, safety vests, bags and bucket. Made possible through a partnership with City of Suffolk Litter Control
- **Tech2Go:** Lend-able technology available at Morgan Memorial Library and North Suffolk Library
- **WiFi2Go:** Mobile hotspot lending program for cardholders 18 years of age or older



## LEARN A NEW LANGUAGE

Your library card unlocks free language resources such as:

- **Books** for all ages in multiple languages
- **English language course books** (Beginner to Advanced)
- Language learning **audio books**
- **Language learning kits** with audio CDs, Books, and Online Learning
- Access to **Transparent Language Online**, offered through Library of Virginia. These courses include interactive audio lessons, language and culture lessons, reinforcement activities, voice recognition, motivational tools, and learning support

# Tech2Go



## TONIEBOXES

These devices offer screen-free music, stories and learning for young children.

## 111 LENDABLE TECH CHECKOUTS

## LAPTOPS & WIFI HOTSPOTS

Guests can grab a computer and gain internet access from any location.

## NINTENDO SWITCH

Guests can play a variety of games from these handheld consoles or connect to their TV.



# ADDITIONAL RESOURCES

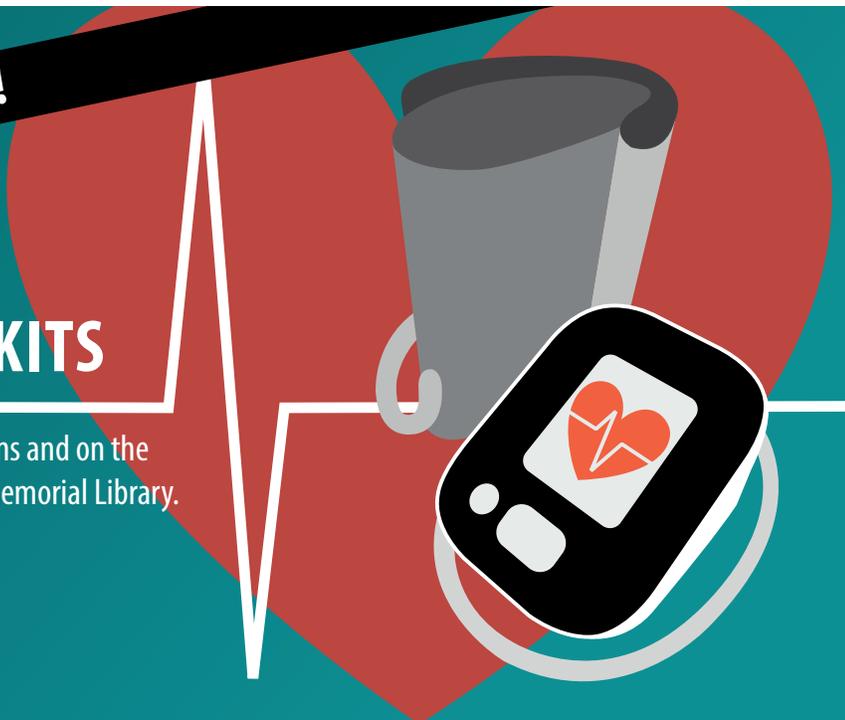
TAKE A BREAK & CHECK YOUR RATE!

## BLOOD PRESSURE CUFF KITS

Guests may check out with a library card at all 3 locations and on the Library2Go, or visit our monitoring station at Morgan Memorial Library.



American Heart Association



## SEED LIBRARY

Available at North Suffolk Library in partnership with The Suffolk Extension Master Gardeners. [suffolkmastergardener.org](http://suffolkmastergardener.org)



## COMMUNITY FRIDGE AND PANTRY

Free and open to the public 24 hours a day at 119 W Constance Road, Suffolk, VA 23434.

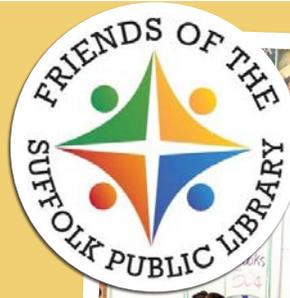
Provided in partnership with ForKids. [forkids.org](http://forkids.org)



# FRIENDS OF THE LIBRARY

## THANK YOU FOR BEING A FRIEND

Friends of the Suffolk Public Library (FOSL) is a nonprofit, 501(c)3, corporation that provides support for the Suffolk Public Library. People can support the Friends through their regular book sale, vehicle donations, Kroger Community Awards and by becoming a member.



Scan the QR code to learn more or visit [suffolkpubliclibrary.com/Friends](https://suffolkpubliclibrary.com/Friends).



**\$10,500**  
DONATED TO  
SUFFOLK PUBLIC  
LIBRARY

## DONATION IMPACT HIGHLIGHTS

Patron prizes for the library's  
**Winter Reading Challenge**



**A robotic kit** to help a local STEAM non-profit named Kalamoo that offers events for kids, including LEGO Bricktacular in June

**National Library Week** banners and supplies for staff engagement



**Battle of the Books program** including two author's visits



**Harlem Nights** band performance for Black History Month

### CONTACT

300 Carolina Road  
Suffolk, VA 23434  
757-514-1024

### BOOK SALE

Thursday - Saturday: 10:00 AM - 4:00 PM  
Sunday & Wednesday: Closed

### DONATIONS

Donations gladly accepted during bookstore hours at the FOSL store or at any library location during regular business hours. Contact FOSL for larger donation quantities.

# LOCATIONS AND INFO



## CHUCKATUCK LIBRARY

5881 Godwin Blvd. | Suffolk, VA 23432  
**Mon:** 10:00AM - 8:00PM | **Tues - Sun:** Closed  
24/7 Library Lockers  
**757-514-7310**



## MORGAN MEMORIAL LIBRARY

443 West Washington St. | Suffolk, VA 23434  
**Mon - Thurs:** 10:00AM - 8:00PM | **Fri - Sat:** 10:00AM - 5:00PM  
**Sun:** Closed  
**757-514-7323**



## NORTH SUFFOLK LIBRARY

2000 Bennetts Creek Park Rd. | Suffolk, VA 23435  
**Mon:** 10:00AM - 8:00PM | **Tues - Fri:** 10:00AM - 5:00PM  
**Sat - Sun:** Closed  
**757-514-7150**



## LIBRARY2GO

Launch Site: Morgan Memorial Library  
**Find upcoming Library2Go visits at:**  
[suffolkpubliclibrary.com/outreach](http://suffolkpubliclibrary.com/outreach)



**COMING SOON:  
DOWNTOWN  
SUFFOLK  
LIBRARY**

Spanning two stories and approximately 37,800 square feet, this architectural gem not only enriches minds but also transforms its surroundings, with thoughtful integration into the city's fabric and infrastructure improvements enhancing accessibility and functionality.

# LIBRARY ADVENTURES



# LIBRARY ADVENTURES



CONNECT WITH US



# Visit us in person or online

to find more great free resources and events!

## 3 LOCATIONS TO SERVE YOU:

 **CHUCKATUCK**  
5881 GODWIN BOULEVARD  
SUFFOLK, VIRGINIA 23432  
757-514-7310

 **MORGAN MEMORIAL**  
443 WEST WASHINGTON STREET  
SUFFOLK, VIRGINIA 23434  
757-514-7323

 **NORTH SUFFOLK**  
2000 BENNETTS CREEK PARK ROAD  
SUFFOLK, VIRGINIA 23435  
757-514-7150

